**Position:** German Airline Advisor  
**Location:** Portugal, Lisbon

**About the company: SITEL introduces itself**

**Welcome to #SitelPortugal**

*Sitel* has great offices full of amazing people, with a trustful and happy environment.

*But until we have the possibility to return, we implemented remote work for local candidates - Stay safe, *Sitel* is supporting work from home, in Portugal!*  
*Sitel* is a global people-driven company that delivers Customer Experiences to the world’s best brands.

*Our commitment is to provide the best environment to our associates and allow them to grow and contribute to success.*

*Our client is an international flying company where flying means a true pleasure.*

**The job:**

- Provide assistance to an international flying company that supports airlines all over the world
- Being part of a team specialized in offering support through written and phone communication
- Internal growing opportunities based on performance

**Required profile:**

- Native/ proficient level of German (C2)
- Advanced level of English (C1)

**Remote work requires** a high-speed Internet Service with a basic landline telephone service:

- Operating System - Windows 10
- Web Browser - Google Chrome 23 or higher, Mozilla Firefox 3 or higher, Microsoft IE 10.0 or Higher
- Ethernet Port available
- Please use the speedtest to check your internet:
  - PING 100 ms maximum
  - DOWNLOAD 5.0 Mbps minimum
  - UPLOAD 3.0 Mbps minimum

- For non-EU applicants, a valid work permit is required

EURES mobility supports may be available if you apply to this vacancy. Please check [www.iefp.pt/eures](http://www.iefp.pt/eures) (TMS/YfEj)
The company offers:

- Competitive wages – base + language + performance + special bonus
- 40 hours/week (between 8 am - 4 pm, Monday to Friday)
- Employee discounts
- Private healthcare & dental insurance (after six months of employment)
- Fun and engaging company-wide initiatives; like our SitelFit wellness program

How to apply: please send your CV and motivations, in English, to EURESjobsPT@iefp.pt (make sure you have Sitel 589013461 in the e-mail subject)

Further info: on the company website

on this job vacancy: please contact the EURES Adviser Dália Dantas at EURESjobsPT@iefp.pt

Come and work with Sitel!
Build meaningful relationship, answering customers questions in a courteous, friendly and professional manner
Meet and exceed Sitel’s customer service quality goals, compliance regulations and productivity targets

COVID19 pandemics: when planning your trip to Portugal, please check travelling restrictions (on permanent update) @ https://reopen.europa.eu/

Don’t hesitate to get back to us should you have any further queries