

Position: Swedish Customer Support

Location: Portugal, Lisbon

About the company – The company presents itself:

“We have the perfect opportunity for you!

SITEL is a people-driven company that delivers Customer Experience Solutions to some of the world best brands.

We believe experiences are everything, and that happy associates are successful ones.

Come and work with us!

The job:

- Customer support through email and phone, ensuring the best quality service.

Required profile:

- Native/ proficient level of Swedish (C2).
- Advanced level of English both verbal and written.
- Strong communications skills.
- For non-EU applicants, a valid work permit is required.

The company offers:

- Competitive wages (14 monthly payments per year + bonus and benefits).
- 40 hours/ week (rotating shifts depending on the Project).
- Internal growing opportunities based on performance.
- Employee discounts.
- Private healthcare & dental insurance (after six months of employment).
- Fun and engaging company-wide initiatives; like our SitelFit wellness program.

“Come and work with us!

Build meaningful relationship, answering customers questions in a courteous, friendly and professional manner;

Meet and exceed our customer service quality goals, compliance regulations and productivity targets”

How to apply: please send your CV and motivations, in English, to EURESjobsPT@iefp.pt
(make sure you have "DL Flag EURES - SITEL 589013466" in the e-mail subject)

Further info: on the company [website](#)

on this job vacancy: please contact Eures Adviser at lisboa.eures@iefp.pt

EURES mobility supports may be available if you apply to this vacancy. Please check www.iefp.pt/eures (TMS/YfEJ)