

**Position:** Finnish Customer Support

**Location:** Portugal, Lisbon

### About the company – The company presents itself:

*“We have the perfect opportunity for you!*

*SITEL is a people-driven company that delivers Customer Experience Solutions to some of the world best brands.*

*We believe experiences are everything, and that happy associates are successful ones.*

*Come and work with us!*

### The job:

- Customer support through email and phone, ensuring the best quality service.

### Required profile:

- Native/ proficient level of Finnish (C2).
- Advanced level of English both verbal and written.
- Strong communications skills.
- For non-EU applicants, a valid work permit is required.

### The company offers:

- Competitive wages (14 monthly payments per year + bonus and benefits).
- 40 hours/ week (rotating shifts depending on the Project).
- Internal growing opportunities based on performance.
- Employee discounts.
- Private healthcare & dental insurance (after six months of employment).
- Fun and engaging company-wide initiatives; like our SitelFit wellness program.

*“Come and work with us!*

*Build meaningful relationship, answering customers questions in a courteous, friendly and professional manner;*

*Meet and exceed our customer service quality goals, compliance regulations and productivity targets”*

**How to apply:** please send your CV and motivations, in English, to [EURESjobsPT@iefp.pt](mailto:EURESjobsPT@iefp.pt)  
(make sure you have "DL Flag EURES - SITEL 589013463" in the e-mail subject)

**Further info:** on the company [website](#)

on this job vacancy: please contact Eures Adviser at [lisboa.eures@iefp.pt](mailto:lisboa.eures@iefp.pt)

EURES mobility supports may be available if you apply to this vacancy. Please check [www.iefp.pt/eures](http://www.iefp.pt/eures) (TMS/YfEj)