Position: Technical Support Representatives
Location: GREECE, Athens

Teleperformance Greece, a global multilingual company employing more than 8,700 people from 109 nationalities, supports major multinational Clients in the Automotive, Business Services, Consumer Electronics, Energy, Fast Moving Consumer Goods, Gaming, Financial, Healthcare, Insurance, Media & Entertainment, Retail and e-Retail, Technology, Telecommunications, and Travel areas, offering excellent customer care, sales & technical support services to some of the world’s most famous brands such as Netflix, Canon, Volkswagen and Audi, as well as content moderation for Social Media.

Awarded as Best Workplace in Greece and as the Best Multilingual Omnichannel Contact Center in Europe!

Now, with the cooperation of EURES Portugal, Teleperformance Greece is looking for Portuguese native speakers at the Technical Support department.

Main tasks / responsibilities:
Depending on the team joined, assist customers with technical issues they may face with services or devices, consult businesses to manage their online presence, work with internet security and antivirus experts, assist customers of cloud and digital platforms, automobile infotainment systems, etc. There are plenty of tech support roles in our clients’ teams, which provide many opportunities for career advancement.

Required profile:
- Native or near-native (C2+) level in Portuguese
- Good communication skills in English (B2+ level)
- High School degree (minimum)
- No experience required.
- Exceptional communication & soft skills, as well as problem-solving skills
- Technical knowledge (basic IT, computer software & hardware, mobile devices)
- Strong troubleshooting skills
- Resourceful, able in multitasking
- Willing and able to adapt to changes
- Able to work independently and as a member of a team

The company offers:
- Renewing fixed-term contract - first fixed-term contract of 3 months, renewable upon agreement. The company is positive on long-term employment.
- Monthly gross salary (1000 – 1100 € + bonuses) + 2 extra salaries x year; 8 hours x day; 5 days x week.
- Complete relocation support (flight ticket to Greece, 2-week hotel accommodation, assistance in finding an apartment, real estate fee covered by our company), when applicable.
- Training by certified instructors and free Greek language courses.
- Numerous benefits and discounts + in-premises canteens (meals in low prices).
- Professional growth & development opportunities.
- State-of-the-art premises, providing a great working environment with relaxing break areas.
- Special events as well as community & social responsibility initiatives.

How to apply: please send your CV and motivations, in English, to EURESjobsPT@iefp.pt (make sure you have “DL Flag EURES – Teleperformance Greece 588979918” in the e-mail subject)

Further info on this job vacancy: please contact EURES Adviser at lisboa.eures@iefp.pt

Selection procedures:
CV's Screening by company + Skype interview with those who fit requirements.
All recruitment process is done remotely, without physical presence.
Please, note that only applications in English will be sent to the company.