

Position: Customer Service Agent (Portuguese Speaking)

Location: MALTA, Valletta

GCC7 Services Ltd is the destination for experienced, determinate and ambitious sales professionals seeking a rewarding career and lifestyle. We are an outsourcing company specializing in the management of strategic activities such as financial services and client relations

Main tasks:

- Operating as the lead point of contact for any and all matters specific to your accounts
- Building and maintaining strong, long-lasting customer relationships
- Develop trusted advisor relationships with key accounts.
- Ensure the timely and successful delivery of our solutions according to customer needs and objectives
- Develop new business with new/existing clients.
- Assist with challenging client requests or issue escalations as needed

Required profile:

- Fluent in Portuguese, both verbal and written communication skills
- Negotiating skills to close agreements to maximize profits
- Previous work experience as an Customer service/ Sales/ Key/ Junior Manager, or relevant role
- Proven ability to juggle multiple account management projects at a time, while maintaining sharp attention to detail
- Excellent listening, negotiation and presentation abilities
- Good sense of enthusiasm, fun, and imagination associated with a group committed to developing the best search sales experiences in the world

The company offers:

- Fixed base salary: €1500 basic + Monthly performance Bonus
- Relocation package: flight and initial housing
- Contract Type: 2 year renewed contract
- A complete education and deep knowledge to the financial global markets
- Super fun international environment, ~200 employees in a huge open floor offices setup
- Weekly food allowance benefits (applied after three months veterancy)
- Local discounts in surrounding cafés, GYMs, real-estate agencies, and similar
- Generous incentivizing budgets with great prizes, competition and off site activities

How to apply: CVs and a covering email (in **English**) sent by email to

eures.recruitment.jobsplus@gov.mt Please quote the vacancy name and number in your email: **“Customer Service Agent (Portuguese Speaking) (Ref: 432313)”**

Interviews *online* or in person | Last application 21 January 2026

EURES mobility supports may be available if you apply to this vacancy. Please check www.iefp.pt/eures