



Position: Experienced Food & Beverage Assistant **Location:** Ireland (Co Kilkenny)

Mount Juliet Estate, a Marriott Autograph Collection, is a 5* Resort, set in 500 acres of rich and historic Irish countryside. Whether it is the elegant grandeur of a magnificent Georgian Manor House or the chic sophistication of Hunter's Yard, our two residences draw on centuries of local Irish heritage to weave a rich tapestry of vibrant stories. We are proudly certified as a Failte Ireland Outstanding Employer.

The Role:

The ideal candidate must have 1 year's experience working in a busy high quality hotels or restaurants. You must speak fluent English and work to a high standard in customer service. We are looking for someone who is out going, friendly and ambitious to join our expanding team.

Main responsabilities:

- To strive at all times to exceed the expectations of all customers within the hotel and to do so in a pleasant and efficient manner in accordance with established standards in the hotel
- To assist the Bar & Restaurant Managers in maximizing revenue through promotions, new products and special offers
- To serve all beverages in accordance with hotel standards and training provided while following good customer care practices
- To adhere to all Health & Safety, Hygiene and Cashiering Procedures
- To handle customer queries and complaints in a professional, efficient manner

Required profile:

- Previous experience (1 year minimum) working in a busy restaurant and bar environment essential and fluency in English
- Strong communication, interpersonal and organisational skills essential as is the ability to work as part of a team and on own initiative.
- Knowledge of Whiskeys, Wines and Cocktails
- Strong customer focus essential + Strong customer service skills
- Good communication skills
- <u>Citizen of an EU/EEA country, Switzerland or a Nordic country</u>

The company offers:

- Permanent contract Full time job 39 hours per week
- Starting salary: €13.50 gross per hour
- Accommodation available off site and minibus that can bring person to work
- The Employee Assistance Program + International Hotel discounts + Staff Meal + several benefits

How to apply:

Please send your CV in English to <u>Gavin.Caird@welfare.ie</u> with Cc to <u>euresPToutgoing@iefp.pt</u> A/C Ana Paula Santos, referring in the subject of the email "<u>Experienced Food & Beverage</u> <u>Assistant</u>"

Further info:

- on the company: <u>https://www.mountjuliet.ie/careers/</u>
- on this job vacancy: please contact Irish EURES Adviser <u>Gavin.Caird@welfare.ie</u> or Portuguese EURES Adviser Ana Paula Santos – <u>euresPToutgoing@iefp.pt</u>

Please send your application **ASAP** – As Soon As Possible

EURES mobility supports may be available if you apply to this vacancy. Please check <u>www.iefp.pt/eures</u>