



**Position:** IT Services Engineer

**Location:** MALTA, Tas-Sliema

**Main responsibilities:**

- Installation and configuration of both hardware and software to ensure all users have sufficient resources.
- Methodical and disciplined approach to problem solving at 2nd line support level, both face to face and remote, across a broad range of technologies.
- Provide support and cooperate with other teams to ensure all services are delivered within targets and to agreed standards.

**Required profile:**

- Strong interpersonal and customer service skills.
- Excellent analytical and troubleshooting skills with good attention to detail.
- Ability to work independently with limited supervision.
- Commercial experience working in a service management function.
- Technical ability to support and maintain hardware and peripheral devices.
- Experience supporting Windows 10, macOS and CentOS and using a ticketing system, such as Remedy.
- Good knowledge of Microsoft Office Suite 2016.
- Strong written and verbal communication skills.
- Smart thinking and positive attitude.

**The company offers:**

- Definite contract duration
- Salary: EUR 29.000 – 31.000 per year
- Training will be provided on the job
- Flights to Malta, temporary accommodation / accommodation allowance + other bonus schemes

**How to apply:** CV and a covering email in English to [eures.recruitment.jobsplus@gov.mt](mailto:eures.recruitment.jobsplus@gov.mt) under the **Ref. 387013 - IT Services Engineer** with a copy to [dora.silva@iefp.pt](mailto:dora.silva@iefp.pt) until 26/11/2022

**Further info:** please contact [eures.recruitment.jobsplus@gov.mt](mailto:eures.recruitment.jobsplus@gov.mt)

Online Interviews

EURES mobility supports may be available if you apply to this vacancy. Please check [www.iefp.pt/eures](http://www.iefp.pt/eures)