Position: IT Services Engineer
Location: MALTA, Tas-Sliema

Main responsibilities:
- Installation and configuration of both hardware and software to ensure all users have sufficient resources.
- Methodical and disciplined approach to problem solving at 2nd line support level, both face to face and remote, across a broad range of technologies.
- Provide support and cooperate with other teams to ensure all services are delivered within targets and to agreed standards.

Required profile:
- Strong interpersonal and customer service skills.
- Excellent analytical and troubleshooting skills with good attention to detail.
- Ability to work independently with limited supervision.
- Commercial experience working in a service management function.
- Technical ability to support and maintain hardware and peripheral devices.
- Experience supporting Windows 10, macOS and CentOS and using a ticketing system, such as Remedy.
- Good knowledge of Microsoft Office Suite 2016.
- Strong written and verbal communication skills.
- Smart thinking and positive attitude.

The company offers:
- Definite contract duration
- Eur 29,000 – 31,000 per year
- Training will be provided on the job
- Flights to Malta, temporary accommodation / accommodation allowance + other bonus schemes

How to apply: CV and a covering email in English to eures.recruitment.jobsplus@gov.mt under the Ref. 387013 - IT Services Engineer with a copy to dora.silva@iefp.pt until 21/07/2022

Further info: please contact eures.recruitment.jobsplus@gov.mt