



Position: Credit & Collections Specialist with Spanish & English

Location: POLAND, Łódź

Philips is a global leader in health technology. On daily basis you will have a chance to manage & organize the collections and dispute management activities according to a clear policy in terms of efficiency (priority setting, to do lists, shared customers, registration & follow up) and effectiveness (minimal overdues and disputes).

Main responsibilities:

- Organizing, supporting and developing accounts receivable process;
- Establishes, implements, and maintains an effective overdue control and follow-up program for all customer accounts that are late, overdue, potentially overdue, or written-off;
- Executing the collection process for defined customers (e.g. strategic customers);
- Follow up on relevant queries and solving escalations in close cooperation with sectors;
- Responsible for compliance of ICS checks;
- Participate as an active member in Dispute Council.

Required profile:

- Bachelor's degree (F&A, Economics, Business Administration);
- 2 years of experience in Collections, AR department;
- Fluent English and fluent Spanish –both written and spoken;
- Work experience in SAP system;
- Customer service focus; Determination to achieve excellent results;
- Customer Master data process knowledge;
- Excellent communication and negotiation skills, Team player, Open minded;
- Project management: development and deployment of new processes and procedures.

The company offers:

- Salary gross: 6000 PLN – 7500 PLN / month;
- Relocation package applicable for people moving in from outside of Łódź region;
- Annual bonus based on performance achieved;
- Private medical care, Benefit System cards; Discount for Philips' products;
- Trainings & learning opportunities, including language;
- Promotion of healthy lifestyle in the office.

How to apply: send your CV in english to anna.ladosz@philips.com with copy to dora.silva@iefp.pt until 30-11-2021

Further info: www.careers.philips.com

You can also apply directly on the website

EURES mobility supports may be available if you apply to this vacancy. Please check www.iefp.pt/eures